

HSEC Services delivers high quality Project and Program management solutions to the global energy and resources sectors. Our solutions can span all of the phases of a project. We regard quality as an integral and essential component of every aspect of our business.

HSEC Services is Client Focused.

With our global talent, technical know-how and quality systems, we will build inspiring relationships with our clients to deliver pragmatic and sustainable solutions with breakthrough results.

We are Committed to Quality Management.

We will implement and continually improve our quality management system, which is compliant with the requirements of the internationally recognised ISO 9001 standard. We will audit the business processes that comprise our quality management system to proactively identify opportunities for performance improvement and optimisation.

Quality Assurance Ensures Reliability.

We value our strong reputation for reliably executing projects or works that meet client expectations for quality, value for money and timely delivery. We will verify that outcomes meet these objectives to ensure the continuing effectiveness and reliability of our efforts.

Quality Control is Compulsory.

HSEC Services products and services will comply with the agreed specifications and appropriate laws and regulations within the countries where the work is occurring, as well as satisfying contractual and commercial conditions established and agreed with the client.

Our Relationships are Mutually Beneficial.

HSEC Services will encourage initiatives and input from our employees and will actively seek and act upon client feedback. HSEC Services will work to develop mutually beneficial relationships with suppliers that emphasise improvement in quality and cost of products and services.

Our People are Our Strength.

We recognise that quality management and continual improvement can only be achieved when all our people are trained, empowered, trusted and committed to deliver services that meet our standards, as well as the standards demanded by our clients. HSEC Services will provide a working environment that supports teamwork and encourages employee involvement in continual improvement.

We Measure our Performance.

- Each employee is responsible for the quality of their work.
- Each project team is collectively responsible for service quality and the quality of project deliverables.
- Each Manager is responsible to ensure that the required quality processes are implemented in a timely manner and that records are maintained.
- Each member of HSEC Service's Leadership Team will lead by example and is responsible for communicating and implementing this policy within the organisation.
- As Managing Director, I will annually review our performance against our company quality objectives. I believe in open communication and welcome all comments from all our stakeholders on our Quality performance



Keith Griffin
Managing Director
HSEC Services
18 November 2014

